



High Tech

High Technology Contracting Est
مؤسسة التكنولوجيا العالية للمقاولات

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Quality Policy

ISO 9001 – Quality Management System

At Hightech Contracting Company, quality is at the core of everything we deliver. We are committed to providing contracting services that consistently meet client expectations, regulatory requirements, and international standards.

Our Quality Management System is established, implemented, and continually improved in accordance with the requirements of ISO 9001. Through structured planning, controlled execution, and systematic monitoring, we ensure excellence at every stage of our projects.

Our Commitment to Quality | Client-Focused Delivery

Understand and translate client requirements into clear, measurable project objectives.
Deliver projects on time, within budget, and in full compliance with specifications.
Maintain open communication to ensure transparency and satisfaction.

Quality Assurance & Quality Control

Implement structured Quality Assurance processes to ensure proper planning and risk-based thinking before execution.
Apply rigorous Quality Control inspections and testing throughout all project phases.
Monitor workmanship, materials, and subcontractor performance to ensure compliance with approved standards.
Identify non-conformities promptly and implement corrective and preventive actions.

Compliance & Continuous Improvement

Comply with all contractual, statutory, and regulatory requirements.
Establish measurable quality objectives aligned with our strategic direction.
Conduct regular internal audits and management reviews to evaluate system effectiveness.
Promote continual improvement of our processes, services, and overall performance.

People & Performance

Provide ongoing training to enhance employee competencies and technical capabilities.
Empower our teams to take ownership of quality outcomes.
Foster a culture where quality is everyone's responsibility.

This Quality Policy is communicated to all employees, subcontractors, and relevant stakeholders and is reviewed periodically to ensure its continued suitability and effectiveness.

At Hightech Contracting Company, quality is not inspected at the end; it is built into every process, every decision, and every project.

Charbel Mouawad
Managing Director